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USER MANUAL.

Orient Technologies
BTP-M280

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USER'S MANUAL

Impact Receipt Printer

BTP-M280

Shandong New Beiyang Information Technology Co., Ltd.
ORIENT Technologies bv

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Warning and Caution

⚠ Warning: Items should be strictly followed to avoid damages to body and equipment.

⚠ Caution: Items with important information and prompts for operating the printer.

The quality control system of SNBC has been approved of the following certification.

□DNV□ISO9001:2000

The environmental control system of SNBC has been approved of the following certification.

(DNV)ISO14001:2004

BTP-M280 has been approved of the following certification.

WEEE directive 2002/96/EC

ORIENT Technologies bv is complying with all aspects of the European Union's WEEE directive 2002/96/EC. All the customers and end-users can send the products that have reached the end of their lives and are to be recycled, to ORIENT Technologies bv. ORIENT Technologies bv will take care of the recycling of these products in an environmentally responsible manner in accordance with WEEE directive.

Contact us

In CHINA:

Address: No.169 Huoju Rd, Weihai, Shandong, China. 264209

Hot line: +86-631-5673777

Fax: +86-631-5673778

E-mail: sales@newbeiyang.com

Website: www.newbeiyang.com (via Contact button)

In EUROPE: ORIENT Technologies bv

Address: Meerheide 115, 5521 DX Eersel, The Netherlands

Hot line: +31-497-331080

Fax: +31-497-386430

Website: www.orient-technologies.com (via Contact button)

General Safety Instruction

Before installing and using the printer, please read the following items carefully:

1. Safety Instructions

Warning: Do not touch the tear-off bar of the printer.

Warning: The print head is at a high temperature during printing or just after operation, do not touch it and its peripherals for reasons of safety.

Warning: The print head is an ESD-sensitive device. To prevent damage, do not touch either its printing parts or connecting parts.

2. Cautions

1□ Install the printer on a flat and stable surface.

2□ Reserve adequate space around the printer so that convenient operation and maintenance can be performed.

3□ Keep the printer away from water source, direct sunlight, strong light and heat.

4□ Do not use or store the printer in a place exposed to heat or fire, moisture or other pollution.

5□ Do not place the printer on a place exposed to vibration or impact.

6□ Avoid exposing the printer to condensation. In case of

condensation, ensure it has been completely removed before turn on the power.

7 Connect the power adapter to an appropriate grounded outlet. Avoid sharing a single electrical outlet with large power motors and other devices that may cause the fluctuation in voltage.

8 The socket-outlet should be installed near the equipment and should be easily accessible.

9 Turn off the power if you do not use the printer for a long time.

10 Do not spill water or other electric substances (like metal) on the printer. If this happens, turn off the power immediately.

11 Do not allow the printer to start printing when there is no paper, otherwise the print head and platen roller will be damaged.

12 To ensure print quality and normal lifetime, use recommended or good quality paper and ribbon.

13 Shut down the printer when connecting or disconnecting interface connectors to avoid damage to the control board.

14 Do not disassemble the printer without guidance from a technician, even for the purpose of repair.

15 Keep this manual safe and at hand for reference purpose.

1 Overview

1.1 Outline

The BTP-M280 is a 9-pin serial impact dot matrix receipt printer offering high quality, high speed, and stable performance. It is widely used in real-time printing on-site, such as POS system, kitchen and finance applications. BTP-M280A supports cutter and paper retraction, BTP-M280B only supports cutter, BTP-M280D does not support cutter and paper retraction.

The BTP-M280 can be connected with other devices via USB, parallel[0], serial, Ethernet and WLAN interface. BTP-M280A/B can communicate via built-in USB interface and other optional interface, while BTP-M280D can only communicate via optional interface including optional USB interface. The BTP-M280 offers drivers and applications under WINDOWS 98/NT4.0 /2000/2003/XP/Vista.

1.2 Features

- Bi-directional printing.
- Two color printing
- Bi-directional carriage return
- Support multi-layer paper
- With rewinder (BTP-M280A only)
- Easy paper loading
- Easy operation and maintenance.
- Support marked paper and continuous paper for print.
- Compatible with various wide paper.

- Cut paper automatically(BTP-M280A/B only)
- Cash drawer control connector.
- Communication interface optional.
- Printer firmware updated online.

2 Specifications

2.1 Main Specification

<table>
<tr><th colspan="2">Item</th><th colspan="4">Specification</th></tr>
<tr><td colspan="2">Print mode</td><td colspan="4">9-pin serial impact dot matrix</td></tr>
<tr><td colspan="2">Print speed</td><td colspan="4">Max. 4.7LPS (400 dots/line)</td></tr>
<tr><td colspan="2">Print width</td><td colspan="4">Max. 400(half dots)/200(full dots)</td></tr>
<tr><td rowspan="3">Paper</td><td>Paper type</td><td colspan="4">Continuous paper or marked paper</td></tr>
<tr><td>Single layer</td><td colspan="4">Paper width: 80±0.5mm*, 76±0.5mm, 69.5±0.5mm, 57.5±0.5mm;
Paper thickness: 0.06—0.085mm</td></tr>
<tr><td>Multi-layer paper (1 original+1 copies)</td><td colspan="4">Paper width: 80±0.5mm*, 76±0.5mm, 69.5±0.5mm, 57.5±0.5mm;
Paper thickness: 0.05—0.08mm, total thickness≤0.14 mm</td></tr>
<tr><td rowspan="6">Character</td><td>Character type</td><td colspan="4">Font A: 9×9 Font B: 7×9 Chinese: 16×16</td></tr>
<tr><td rowspan="4">Characters/line (Default)</td><td></td><td>80/76mm</td><td>69.5mm</td><td>57.5mm</td></tr>
<tr><td>Font A</td><td>33 CPL</td><td>30 CPL</td><td>25 CPL</td></tr>
<tr><td>Font B</td><td>40 CPL</td><td>36 CPL</td><td>30 CPL</td></tr>
<tr><td>Chinese</td><td>22 CPL</td><td>20 CPL</td><td>16 CPL</td></tr>
<tr><td>Character size (Default)</td><td colspan="4">Font A: 1.6×3.1mm Font B: 1.2×3.1mm
Chinese: 2.7×2.9mm</td></tr>
<tr><td>Characters/inch (Default)</td><td colspan="4">Font A: 13.3CPI Font B: 16CPI
Chinese: 8.9CPI</td></tr>
<tr><td rowspan="3">Data buffer</td><td>Receive buffer</td><td colspan="4">8KB</td></tr>
<tr><td>NV bit image data area</td><td colspan="4">128KB</td></tr>
<tr><td>User NV memory</td><td colspan="4">8KB</td></tr>
<tr><td colspan="2">Ribbon specification</td><td colspan="4">ERC-38 ribbon cartridge</td></tr>
</table>

Item		Specification	
Ribbon lifetime		ERC-38(P)	4,000,000 characters
		ERC-38(B)	3,000,000 characters
		ERC-38(B/R)	Black: 1,500,000 characters Red: 750,000 characters
Communication interface	BTP-M280A/B	USB (Fixed) + IEEE1284/RS-232/Ethernet / Wi-Fi interface (optional)	
	BTP-M280D	USB/IEEE1284/RS-232/Ethernet / Wi-Fi interface (optional)	
Cash drawer connector		1□2 cash drawers	
Power supply		DC 24V±5% average current 1.5 A	
Reliability	Printing Mechanism lifetime	10,000,000 lines	
	Print head lifetime	150,000,000 characters	
	Cutter*	1,500,000 times(partial cut, paper thickness:0.07mm) 1,000,000 times(full cut , paper thickness:0.07mm)	
Operating temperature and humidity		5□45□□20□90%RH (40□)	
Storage temperature and humidity		-40□60□□20%□93%RH (40□)	
Dimensions		160mm(W)×295mm(D)×171mm(H) (BTP-M280A) 160mm(W)×245mm(D)×145mm(H) (BTP-M280B) 160mm(W)×245mm(D)×145mm(H) (BTP-M280D)	
Weight		3.1kg (BTP-M280A) 2.9kg (BTP-M280B) 2.7kg (BTP-M280D)	

Caution:

- ✧ BTP-M280A does not support 80mm width paper roll.
- ✧ BTP-M280D dose not have cutter.

2.2 Cutter specification

Item	Parameters	Remark
Cut method	Sliding blade	
Cut time	600ms	Time for one cutter action
Cut interval	2s	30 cuts/minutes (Max.)
Adapt Paper	65□100μm	Normal paper with same thickness
Operation voltage	24VDC	
Max. repose current	1.2A	24VDC
Cutter lifetime	1,500,000cuts	Partial cut, under standard test conditions

Caution:

✧ BTP-M280D dose not have cutter.

2.3 Paper Specification

2.3.1 Continuous paper

1□ Normal paper

- Paper width:

80±0.5mm*/76±0.5mm/69.5±0.5mm/57.5±0.5mm

- Max. paper roll O/D: Φ83mm
- Paper roll core: ID Φ12.5mm; OD Φ16mm
- Paper thickness: 0.06—0.085mm

2□ Multi-layer paper (1 original +1 copies)

- Paper width:

80±0.5mm*/76±0.5mm/69.5±0.5mm/57.5±0.5mm

- Paper thickness: 0.05—0.08mm, total thickness≤0.14 mm

Caution:

✧ Use only multi-layer paper (1 original + 1 copies) of which the original layer on contact the print head thicker than its

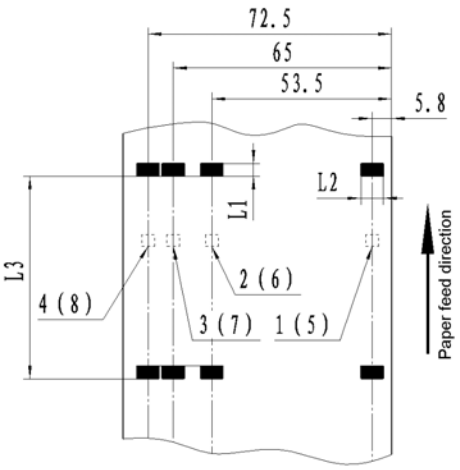
under-layer.

✧ BTP-M280A can not support 80mm width paper roll.

2.3.2 Marked paper

Besides the requirements of the continuous paper, marked paper should follow the following requirements:

1) Mark place



- BTP-M280 printer reserves 8 positions for mark sensor, which can detect marks on either the front side or the reverse side of the paper. Position of the sensor is as shown in the figure.
- The position of the mark sensor can be adjusted according to user's need. The default position (Position 1) is on the right side of the paper on the front side (paper feed direction) as shown in the figure.

2) B/M size should meet the requirement as follow:

- Mark width (L1)□ 5mm≤L1≤10mm
- Mark height (L2)□ 12mm≤L2≤ paper width
- Distance between marks (L3)□ 20mm≤L3≤500mm

3) The black mark's reflectivity should be less than 15%, and the other part's reflectivity should be more than 85%. There should be no image between the two marks, such as the advertisement etc.

Caution:

✧ Do not paste the paper to the core.

□ 8

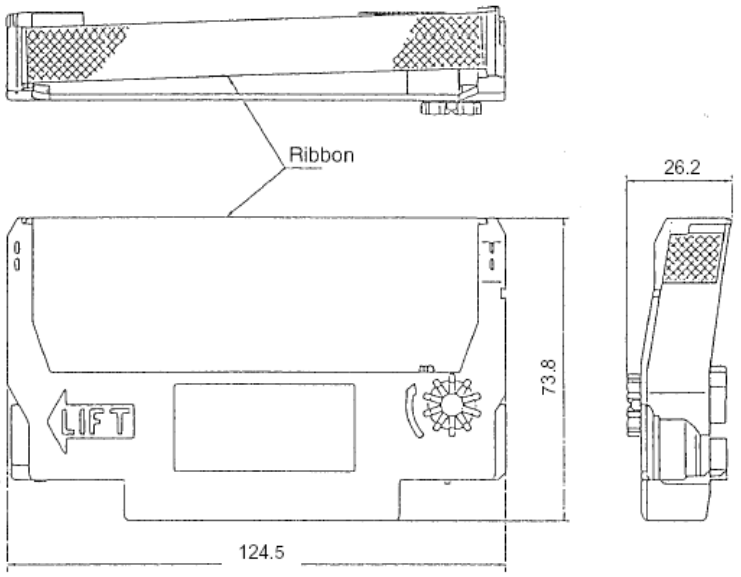
2.4 Ribbon specification

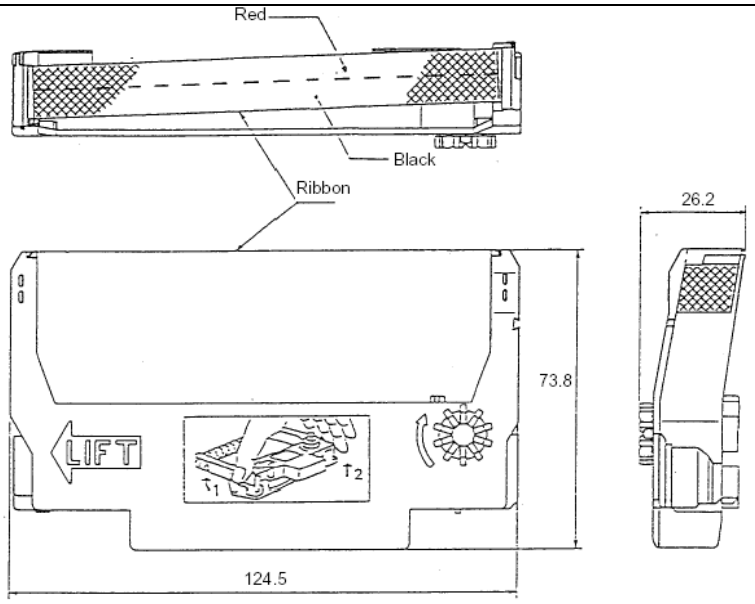
2.4.1 Ribbon model

Model	Color
ERC-38□P□	Purple
ERC-38□B□	Black
ERC-38□B/R□	Black / Red

2.4.2 Demensions

Unit□mm



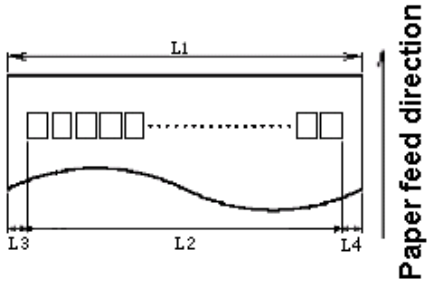


Caution

✧ Please use the recommended EPSON original ribbon to ensure the printing quality and lifetime of the printer transmission part.

2.5 Print and Tear-off Position

2.5.1 Print position



L1: Paper width

L2: Print width

L3: Print left margin

L4: Print right margin

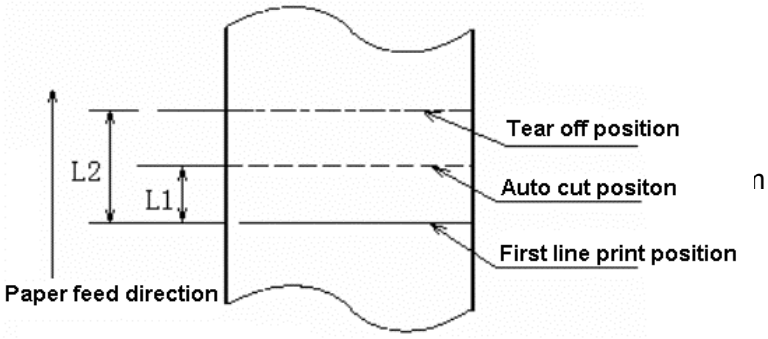
According to the different paper width of the L1, the print width (L2) and the left/right margin (L3/L4) should be changed as below:

Paper width (L1)	Print width (L2)	Left margin (L3)	Right margin (L4)
80mm*	63.4mm	6.8mm	9.8mm
76mm	63.4mm	6.8mm	5.8mm
69.5mm	57mm	6.8mm	5.7mm
57.5mm	47.5mm	6.8mm	3.2mm

Caution:

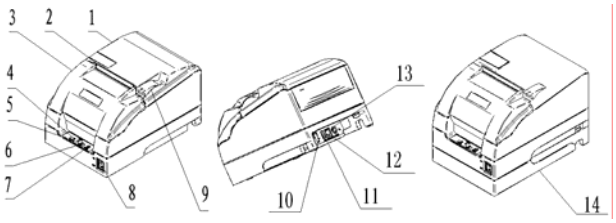
✧ BTP-M280A can not support 80mm width paper roll.

2.5.2Tear-off position

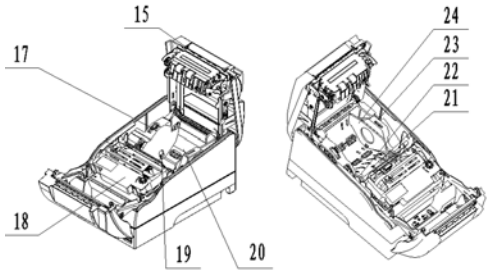


3 Outline and Parts

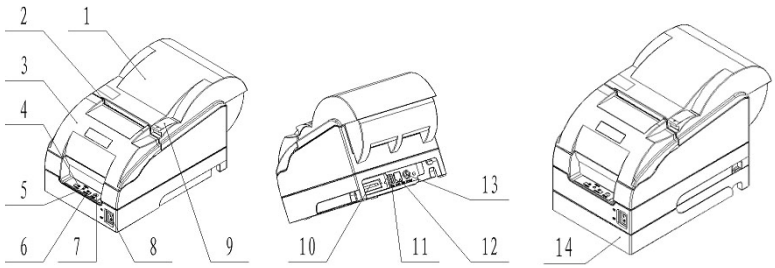
3.1 Outline and Parts



1—Back cover
2—Tear-off bar
3—Front cover
4—POWER LED
5—ERROR LED
6—PAPER LED
7—FEED button
8—Power switch
9—Back cover latch
10—Communication interface
11—Built-in USB interface
12—Cash drawer connector
13—Power connector



BTP-M280B/D



14—Power pack (optional)

15—Cutter sliding Blade

16—Rewinder module

17—Paper near end sensor regulator

18—Ribbon

19—Paper near end sensor

20—Paper cabinet

21—Paper sensor

22—Mark sensor (optional)

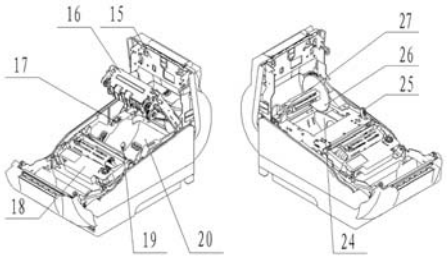
23—Back cover sensor

24—Paper guide

25—Rewinder latch

26—Rewinder spool

27—Rewinder rotating shaft



BTP-M280A

Functions of parts

1) POWER LED□4□

Indicate power status (on/off). When turning on printer, POWER LED is always on; when turning off printer, POWER LED is always off.

2) ERROR LED□5□

Indicate all error status. Under normal conditions, ERROR LED is always off; under error conditions, ERROR LED will flash.

3) PAPER LED□6□

Indicate paper status of the printer. Under normal conditions, PAPER LED is always off; under paper end or paper near end conditions, it is always on.

4) FEED button□7□

- Press the button while turning on the printer, a self-test page will be printed.
- In the normal status, press the FEED button for a short time, the printer will feed paper one line at a time. Under continuous paper mode, hold the FEED button, the printer will feed paper constantly. Under marked paper mode, it will feed paper to the next mark.
- In HP error status, hold the FEED button for a long time, the printer will recover from HP error and start carriage verify check
- In cutter error status, hold the FEED button for a long time, the printer will recover from cutter error and start cut.
- In error status other than described above, press FEED button, the printer will have no action.

5) Power switch□8□

Turn on/off the printer. "O" is to turn off the printer; "—" is to turn on the printer.

6) Back cover latch□9□

Catch back cover latch and pull it out to open the back cover.

7) Paper near end sensor□19□.

Detect the status of paper roll. If paper near end, the PAPER LED will on, the ERROR LED will flash and indicate user to replace paper. The printer will continue printing until the paper is end.

8) Paper sensor□21□

Paper sensor is used to detect the printer with or without paper.

9) Mark sensor□22□

When using mark paper, mark sensor is used to detect mark.

10) Back cover sensor□23□

Back cover sensor is used to detect the position of the back cover.

11) Paper guide□24□

There are three long slots at the bottom of paper cabinet. The paper guide could be plugged in different slot which is suitable for different wide paper, such as 76.5±0.5 mm, 69.5±0.5 mm, 57.5±0.5 mm. Without paper guide, paper width of the printer is 80±0.5 mm.

⚠ **Caution**

✧ The paper guide is a necessary part of the printer for adjusting paper width, please keep it carefully.

✧ BTP-M280D dose not have built-in USB interface and cutter.

3.2 LEDs and Buzzer

The table below shows LEDs and buzzer in error status:

Error	Buzzer	ERROR LED	PAPER LED
HP error	Interval buzzing	Interval flash	Off
Print head overheated	Six sounds	Six times	Off
Abnormal voltage	Five sounds	Five times	Off
Cutter error	Four sounds	Four times	Off
Back cover up	Three sounds (S-S-S)	Three times	Off
Front cover up	Three sounds (S-S-L)	Three times	Off
Paper end	Two sounds	Two times	On
Paper near end*		One time	On
Pause to wait		Off	Flash

Caution

✧ The printer checks the print head temperature via thermal resistor. If the print head is extremely overheated, the printer will stop printing.

4 Installing

4.1 Unpacking

When unpacking, you should check whether all parts are present and undamaged in accordance with the packing list. If any part is missing or damaged, please contact SNBC or your local agent.

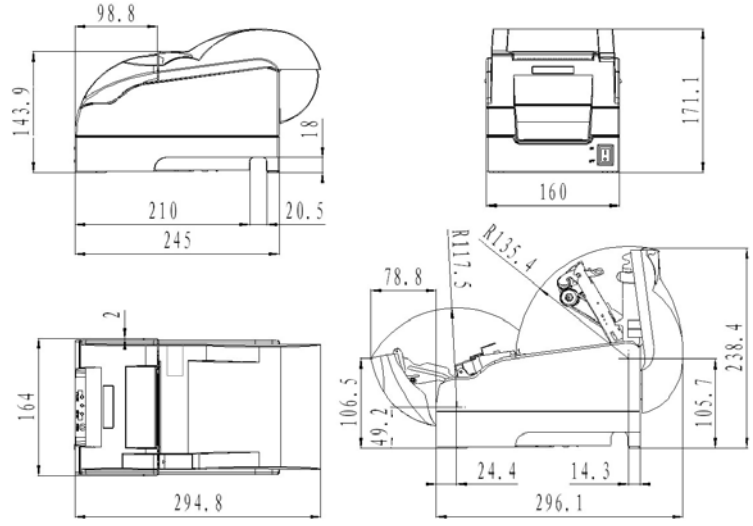
4.2 Mounting the Printer

BTP-M280B/D has two mounting modes: horizontal mounting and wall-mounting. BTP-M280A only support horizontal mounting.

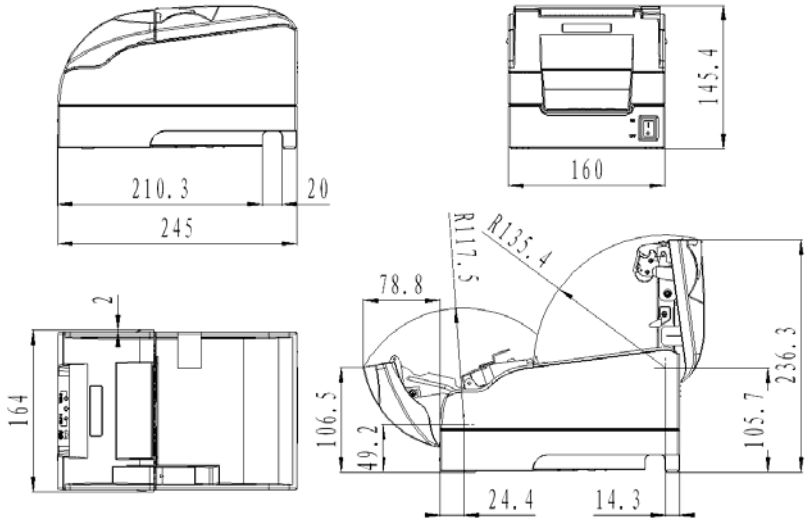
4.2.1 Horizontal mounting

The printer should be mounted on a flat and stable surface. For operation and maintenance, we suggest you reserve space below the printer to ensure its reliability and easy operation.

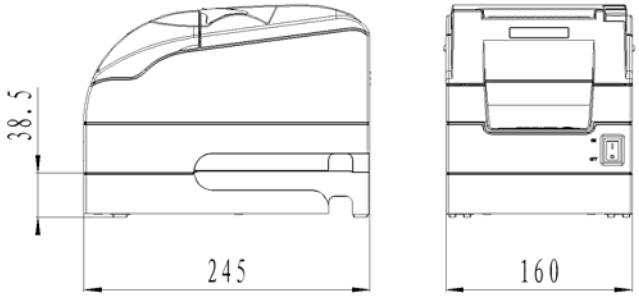
- BTP-M280A power supply external



- BTP-M280B/D power supply external



- The height of printer will increase 38.5mm while using power pack:

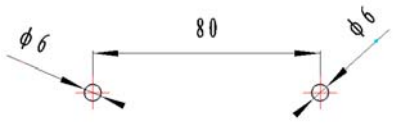


4.2.2 Wall-mounting (optional)

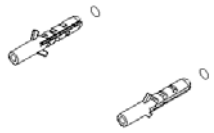
Wall-mounting is an optional function of BTP-M280B/D, BTP-M280A can not support this function. The wall-mount mode is shown as below.

1 Two 50mm-deep holes should be made with a hammer-drill in a

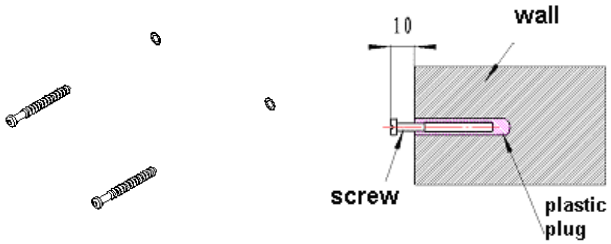
suitable wall, of the sizes shown below.



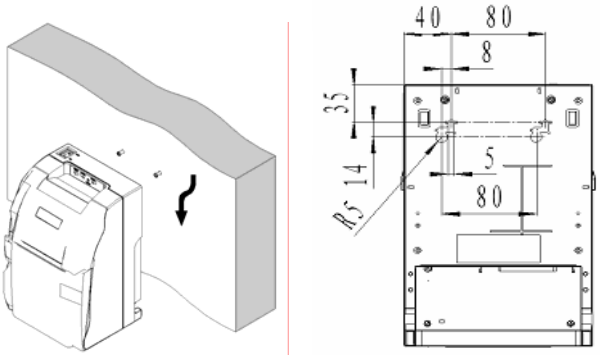
2□ Insert plastic plugs and screws into Φ6 holes and ensure that the end sides of the plugs are flush with the surface of the wall.



3□ Put the screws into plastic plugs with screwdriver, keeping a distance of 10mm between screw head and wall side.



4□ Install the printer according to the arrowhead.

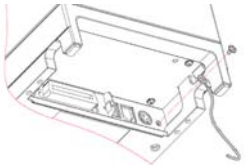


Caution

- ✧ In case of wall-mount, the printer must be oriented upwards.
- ✧ The hook on the wall should be firmly positioned to avoid printer damage or risk of falling.

4.3 Connecting to a ground line

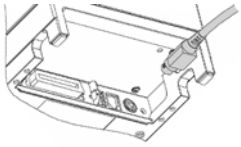
Printer housing should be grounded. Please ensure the material is AWG18 or equivalent.



1) Turned off the printer.
2) Loosen the ground line screw and connect it to back case of printer with screwdriver.

4.4 Connecting the Power Adapter

1) With the flat side of the power adapter's cable connector facing downward, insert the cable connector into the power connector on the backside of the printer.
2) Turn on the input power source of the adaptor.

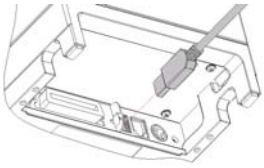


Caution

- ✧ Use only the supplied power adapter or other equal model.
- ✧ When connecting or disconnecting cable connector of the power adapter, you should pull on the connector, not pull on the cable by force.
- ✧ Do not pull on the power adapter cord. Otherwise the cord may be damaged or broken, causing a risk of fire or electric shock.

- ✧ Do not place the power adapter cord near a heating device, otherwise, the cover of the cord may melt, causing a risk of fire or electric shock.
- ✧ When the printer is not used for a long period of time, disconnect the power adapter from the wall outlet for safety.

4.5 Connecting built-in USB signal cable

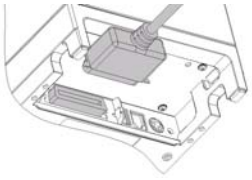


1) Ensure the printer is turned off.
2) As shown the figure below, put the USB signal cable into the suitable USB interface.
3) Connect other end of USB signal cable to host.

⚠ **Caution**

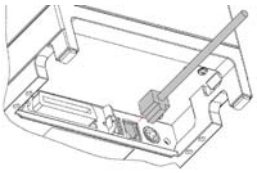
- ✧ BTP-M280D dose not have built-in USB interface.

4.6 Connecting optional signal cable



1) Turned off the printer.
2) Put the signal cable into suitable connector and fix it with plug screw (or clip spring).
3) Connect other end of the signal cable to host.

4.7 Connecting the Cash Drawer

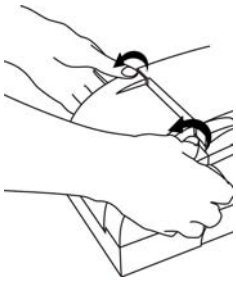


1□ Turned off the printer.
2□ Insert the cash drawer cable into the cash drawer connector on the backside of the printer.

Caution

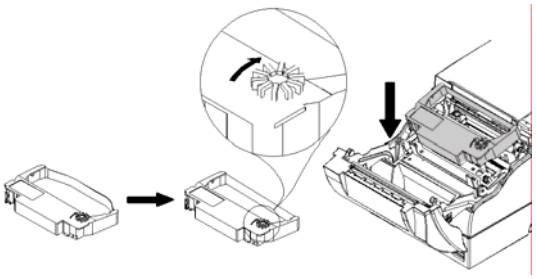
✧ Do not connect a telephone line to the cash drawer connector; otherwise the printer and the telephone line may be damaged.

4.8 Installing Ribbon



1) Ensure that ribbon type is standard ERC-38.
2) Open front cover of the printer as shown.Turn the ribbon knob two or three times according to the mark to tighten the ribbon.
3) Refer to the figure to install ribbon to the correct position.
4) Turn the ribbon knob two or three times according to mark to tighten the ribbon again.

Caution



✧ The print head will become hot during printing. To avoid harm or injury, please do not replace the ribbon until it cooled down.

✧ Ribbon should be mounted between print head and paper, without folds or drapes.

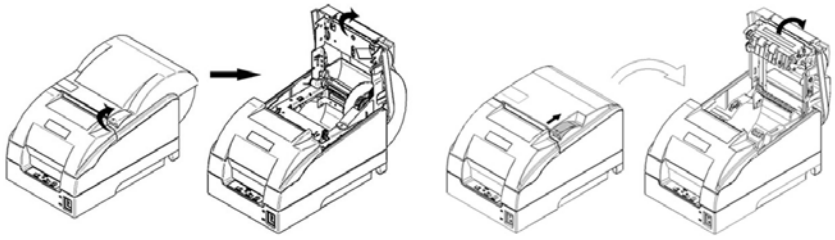
4.9 Loading Paper Roll

4.9.1 Paper type

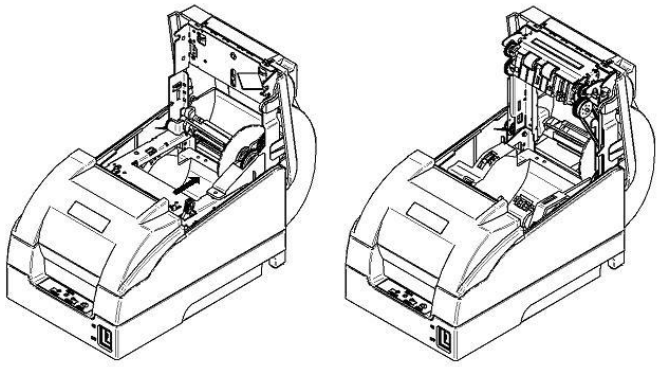
Before loading roll paper, you should confirm the type of the paper can be used for printer. The default paper type is continuous paper. If marked paper will be used, please contact your local dealer for assistance.

4.9.2 Loading/replacing paper roll

1□ Pull the back cover latch to open the back cover of the printer.

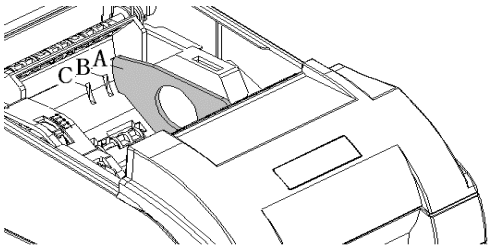


2□ Pull the rewinder latch to open the rewinder module of BTP-M280A.



3□ Hold the hole in the paper guide to install or offload it. When using 76mm, 69mm, 57mm width paper roll, user needs to insert paper guide vertically into a suitable location. When using

80mm width paper roll(BTP-M280A can not support 80mm width paper roll), the paper guide doesn't need to be placed into the printer, but please keep it safely in case of using in the future.

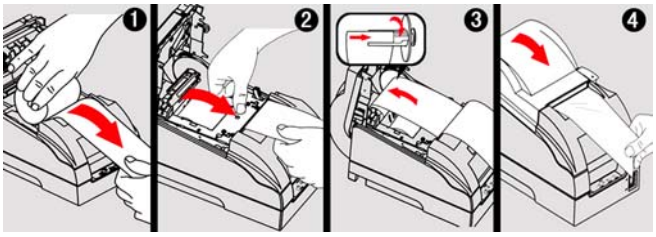


Notes

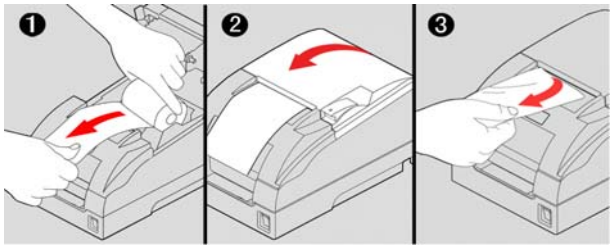
Without paper guide□ 80±0.5mm (BTP-M280B/D only)

With paper guide□ A □ 76±0.5mm B □ 69.5±0.5mm C □ 57.5±0.5mm

4□ Ensure the paper head is trimmed, drop the paper roll into the paper cabinet, and pull out a certain distance of paper.



BTP-M280A paper loading

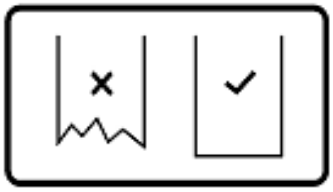


5□ Close BTP-M280A rewinder module, warp the retractable paper layer onto the rewinder spool and load the rewinder spool onto the rewinder module.

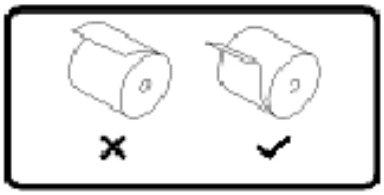
6□ Close the back cover and tear off the surplus paper.

Caution

- ✧ BTP-M280A can not support 80mm width paper roll.
- ✧ User should adjust the paper guide according to the width of paper roll being used.
- ✧ Paper roll should be loaded as shown:



Trim paper head



Paper load mode

- ✧ Paper roll should be rolled tightly to eliminate risk of paper jam or other faults.
- ✧ Paper should be loaded in paper cabinet firmly and straight; otherwise, paper auto-load and print will be affected.
- ✧ The edge of the paper head is not allowed to deviate from the paper path.

4.10 Printer self-test

4.10.1 Turn on the printer

1) Ensure the printer is connected with power cable.
2) Press "—" of the power switch to turn on and initialize the printer.

4.10.2 self-test

1) Ensure the printer is connected with power cable; sufficient ribbon and paper roll have been loaded.
2) Ensure the printer is powered off.
3) Hold FEED button while pressing "—" of the power switch. After ERROR LED flashes once, release FEED button. The printer will print out configuration information and following information: "Press and Release FEED key to print characters" and "Press and Hold FEED key to configure the printer", then enter hold-on status. The PAPER LED flashes.
4) Press the FEED button for a short time, the printer will print a second page with a pattern using the built-in character sets; press the FEED button for a long time, the printer will enter into button configuration mode. For detail function and operation method of button configuration mode, please contact your dealer.

4.11 Installing the Printer Driver

BTP-M280 printer offers the drivers under Windows 98/Windows NT4.0/Windows 2000/Windows XP/Windows server 2003/Windows Vista with the installing steps as below.

4.11.1 Typical setup

1) Run "Setup.exe" in the driver installing package and read the relative software licensing protocol carefully. If you accept it, please click "I Accept", then click "Next" button.

Printer Driver Setup
SNBC
Legal Agreement
CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT. THE SOFTWARE PROVIDED WITH THIS AGREEMENT (THE "SOFTWARE") IS LICENSED AND ITS USE IS SUBJECT TO THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY DESTROY THE SOFTWARE AND DOCUMENTATION.
1. LICENSE GRANT
This software is only to be used with the equipment for which it has be made. Beiyang grants to you a non-exclusive, non-transferable right to use the
I Accept
I Reject
Press "F1" for help
<<Back (B)
Next (N)>>
Cancel (C)

2) Select the model and the name of the printer to be installed. If you want to set it as default printer, please select "Set As Default Printer", then click "Next" button.

3) Select the setup type "Typical", then click "Next" button.

Select the current system type and click "Next" button.

4) Set printer port. The default port is "LPT1". User can install it based on actual port. Under Windows NT4.0 or above, please select "BYCOMx" for serial driver (x equals to 1,2,3,4,5,6,7 or 8). Click "Finish" button to end the installation.

5) If the current system is Windows 98/Me[0], click "Yes" in the pop-up window to restart the computer.

4.11.2 Advanced setup

Advanced setup is mainly used for users who have special requirements for printer drivers. Compared with typical setup, advanced setup can support the divers installation of Multi USB printers and has the function of printer driver mode setting. Setup steps are as follows.

1) Run "Setup.exe" in the driver installing package and read the relative software licensing protocol carefully. If you accept it, please click "I Accept", then click "Next" button.

Printer Driver Setup
Legal Agreement
CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT. THE SOFTWARE PROVIDED WITH THIS AGREEMENT (THE "SOFTWARE") IS LICENSED AND ITS USE IS SUBJECT TO THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY DESTROY THE SOFTWARE AND DOCUMENTATION.
1. LICENSE GRANT
This software is only to be used with the equipment for which it has be made. Beiyang grants to you a non-exclusive, non-transferable right to use the
I Accept
I Reject
Press "F1" for help
<<Back (B)
Next (N)>>
Cancel (C)

2) Select the model and the name of the printer to be installed. If you want to set it as default printer, please select "Set As Default Printer", then click "Next" button.

3) Select the setup type "Advanced", then click "Next" button.

4) Select the current system type and click "Next" button.

5) Set driver mode and printer port of the printer. Default settings are: port is "LPT1" as default port and supporting Multi USB printers. Click "Finish" to end the installation.

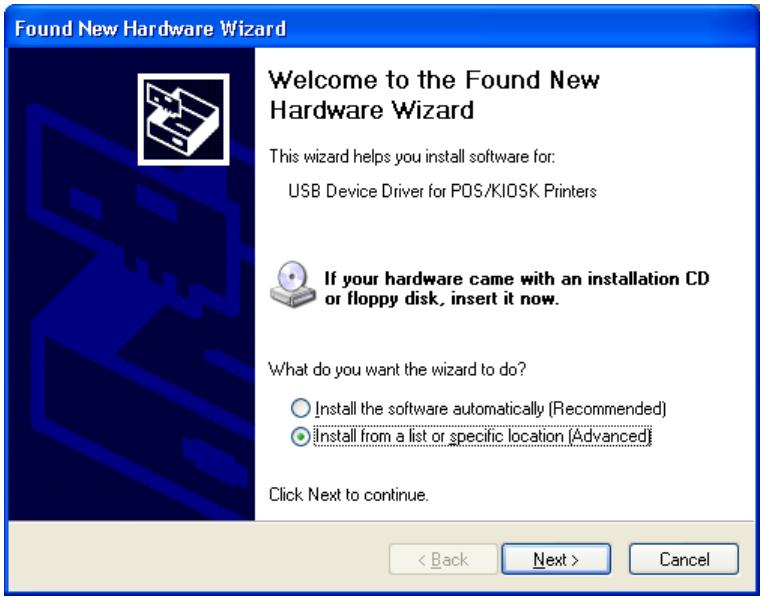
6) If the current system is Windows 98/Me[0], click "Yes" in the pop-up window to restart the computer

4.11.3 Installing the USB device driver

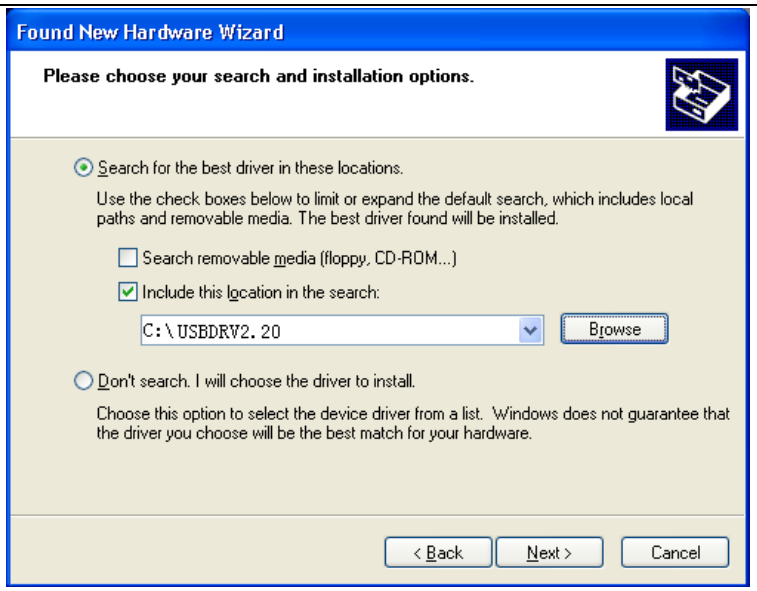
If printer is using a USB interface to communicate, before installing the printer driver, the user needs to install the USB device driver first. The steps for installing the USB device driver are as follows: (Take XP system as example for detailed introduction)

- **Windows XP system**

1) Connect the printer USB interface with idle USB PC interface using USB cable. System will recognize USB device automatically and popup "Add New Hardware Wizard". Select "Install from a list or specific location", then click "Next".

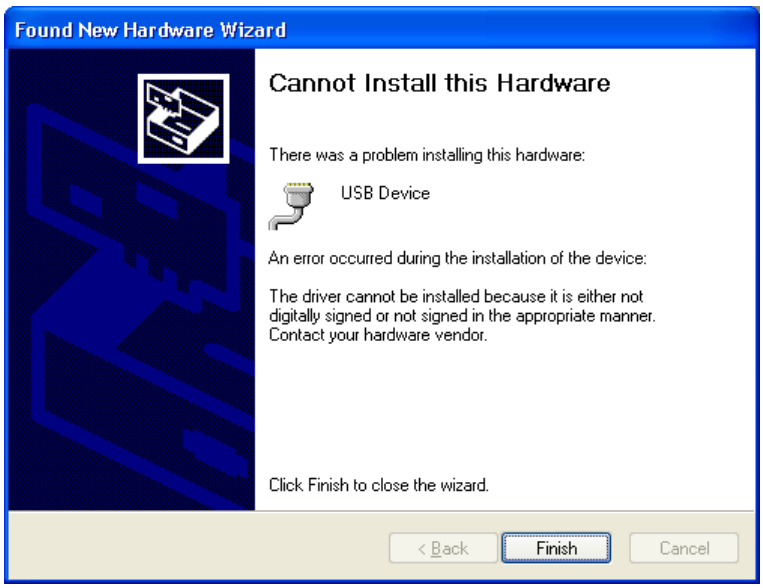

Found New Hardware Wizard
Welcome to the Found New Hardware Wizard
This wizard helps you install software for:
USB Device Driver for POS/KIOSK Printers
If your hardware came with an installation CD or floppy disk, insert it now.
What do you want the wizard to do?
Install the software automatically (Recommended)
Install from a list or specific location (Advanced)
Click Next to continue.
< Back
Next >
Cancel

2) Select "Search for the best driver in these locations" and "Include this location in the search", then Click "Browse..." to browse the driver document. Default directory is "Driver installing package\USBDRV2.20. Then click "Next".


Found New Hardware Wizard
Please choose your search and installation options.
Search for the best driver in these locations.
Use the check boxes below to limit or expand the default search, which includes local paths and removable media. The best driver found will be installed.
Search removable media (floppy, CD-ROM...)
Include this location in the search:
C:\USBDRV2.20
Browse
Don't search. I will choose the driver to install.
Choose this option to select the device driver from a list. Windows does not guarantee that the driver you choose will be the best match for your hardware.
< Back
Next >
Cancel

3) Click "Continue Anyway" on the digital signature interface.

4) Click on "Finish" to end the installation.


Found New Hardware Wizard
Cannot Install this Hardware
There was a problem installing this hardware:
USB Device
An error occurred during the installation of the device:
The driver cannot be installed because it is either not digitally signed or not signed in the appropriate manner. Contact your hardware vendor.
Click Finish to close the wizard.
< Back
Finish
Cancel

- **Windows 98/Me system**

1) Connect USB interface of the printer with idle USB interface of the PC Using USB cable. System will recognize USB device automatically and popup "Add New Hardware Wizard", then click "Next".
2) Select "Search for the newest driver for your device", then click "Next".
3) Select "Specify a location", click "Browse" button to browse the driver document. Default directory is "driver installing package\USBDRV2.20", then click "Next".
4) The wizard will indicate the device driver's name that have found. Then click "Next".
5) Click "Finish" to end the installation.

- **Windows 2000 system**

1) Connect USB interface of the printer with idle USB interface of the PC Using USB cable. System will recognize USB device automatically and popup "Add New Hardware Wizard", then click "Next".
2) Select "Search for the best driver for your device", click on "Next"
3) Select "Specify a location", then click "Next".
4) Click "Browse" button to browse the driver program. Default directory is "Drivers installing package\USBDRV2.20.
5) The wizard will indicate the device driver's name that have found. Then click "Next"
6) Click "Yes" on the digital signature interface.
7) Click "Finish" to end the installation.

➢ **Windows Server 2003 system**

1) Connect USB interface of the printer with idle USB interface of the PC Using USB cable. System will recognize USB device automatically and popup "Add New Hardware Wizard". Select "Install from a list or specific location", then click "Next".
2) Select "Search for the best driver in these locations" and "Include this location in the search", then Click on "Browse..." to browse the driver program. Default directory is "Driver installing package\USBDRV2.20. Then click "Next".
3) Click "Continue Anyway" on the digital signature interface.
4) Click "Finish" to end the installation.

⚠ Caution□

✧ Under operating systems Windows XP and Windows Server 2003, if other USB interfaces of PC connected to USB interface of printer firstly. The system will also Pop-up "Add New Hardware Wizard". If you have already installed USB device driver according to above steps, select "Automatic installation" and click "Next", the wizard will search driver automatically, then the digital signature interface will pop-up. Click on "Yes", and click "Finish" to end the installation.

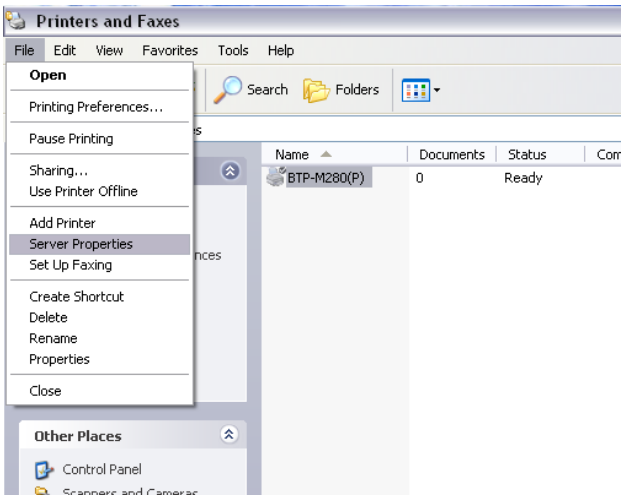
4.12 How to Use the Driver

After installing the driver, you can print all characters and images in WORD, EXCEL or other file in Windows programs, That is ''What You See Is What You Get''. In order to print normally, you should set the page and select parameters properly.

4.12.1 User defined page

If the page size defined by the driver can not meet user's requirement, user can define the page size; under Window 98 system, user defined page can be defined via page settings. But under Windows NT4.0/ Windows 2000/ Windows XP/ Windows server 2003/Vista, user cannot define page size via page settings. The following steps introduce how to define page size (take Windows XP system as an example):

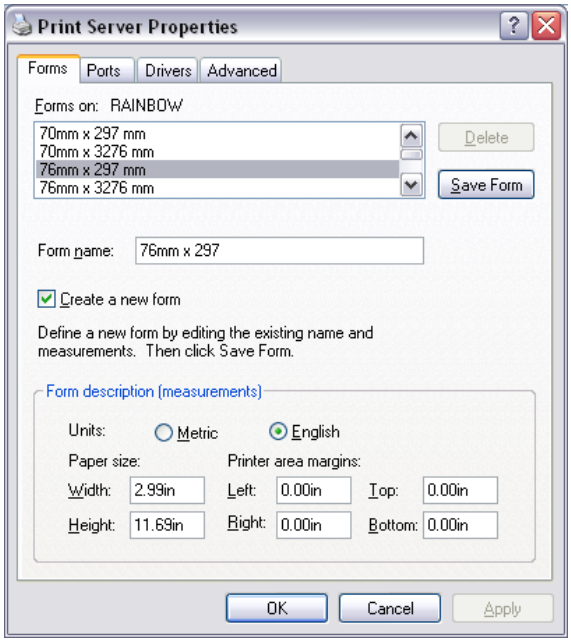
1) Ensure the system running normally.
2) Click "Start" button.
3) Click "Printers and faxes" in "Settings" item; or first click "Control panel" button, then click "Printers and other hardware" in "Control panel", next click "Printers and faxes" button.
4) After selecting BTP-M280, click "File" menus, then click "Service Properties" submenus



5) In "Forms" item, select "Create a new form".

6) Define a name of self-defining paper in "Form name".

7) Take metric CM as measurement units. Define paper width, length, right/left and up/down margin of the printing area according to user's own need.



8) Click "Save Form" button to save the form.

9) Click "Apply" button to finish paper self-definition

⚠ **Caution:**

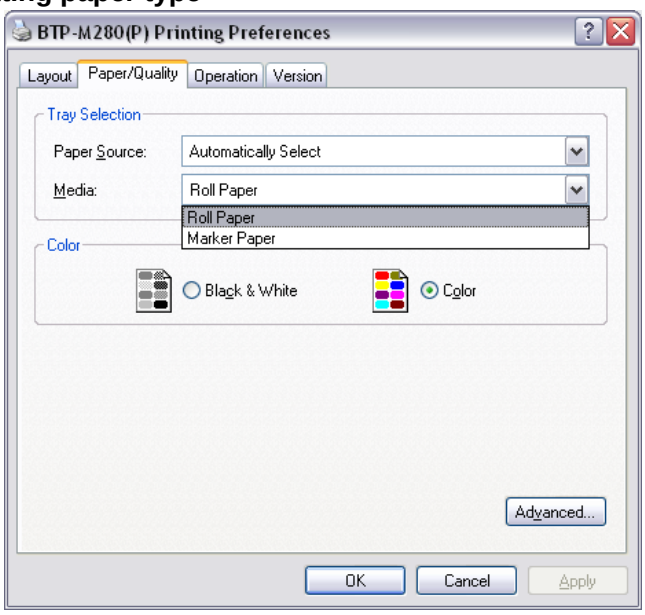
✧ Before setting user defined page, please ensure that the printer driver has been installed properly.

✧ In application, you can select the page in varieties of official software such as WORD, EXCEL and so on.

4.12.2 Parameter explanation

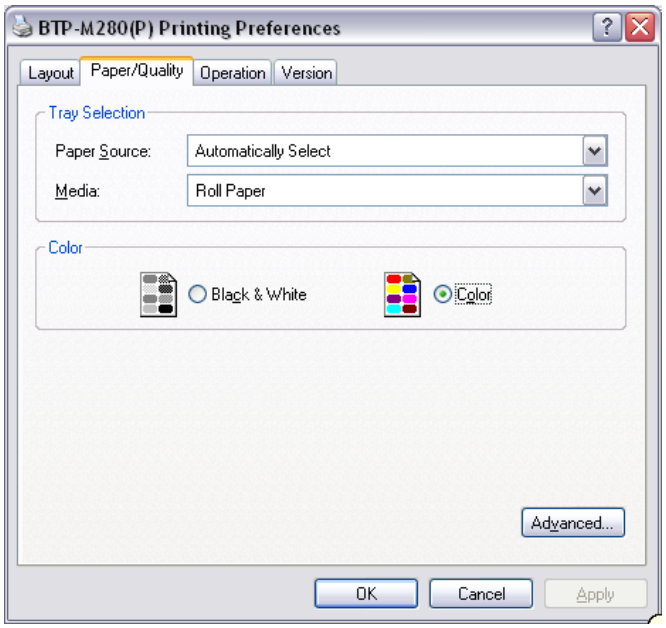
The driver offers cut mode, paper type and cash drawer functions for users to use. Users can configure the parameters according to their needs. Take Windows XP system as an example to describe how to set the driver parameters.

- **Setting paper type**



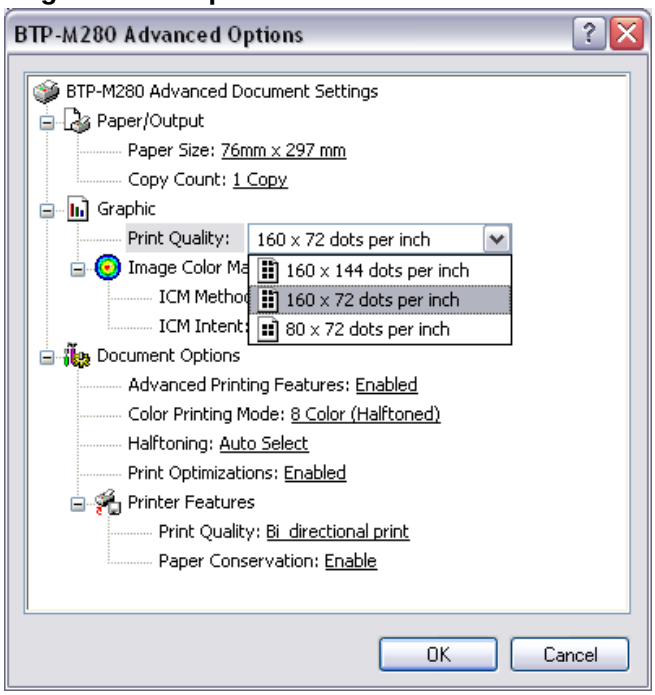
Optional paper type: roll paper and marked paper

- **Color choose**



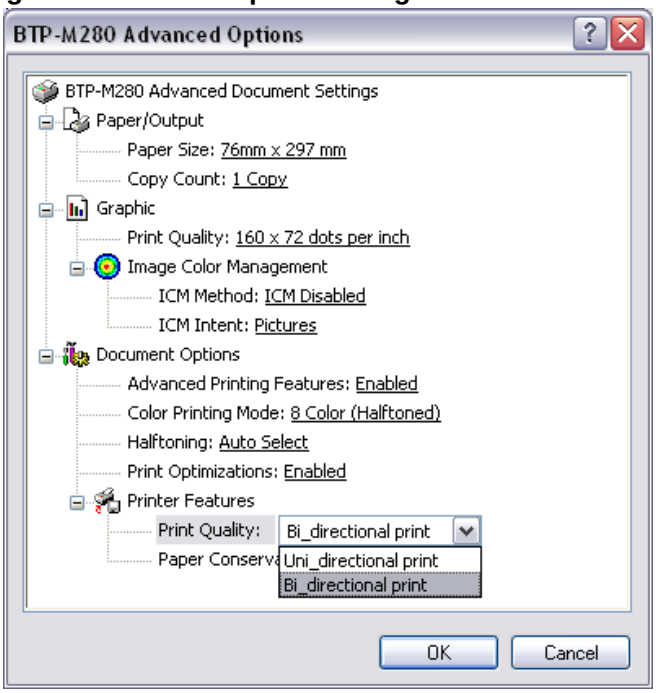
In this option, user can choose Color or black and white. Only when user chooses Color they can print two colors.

➢ **Setting resolution parameter**



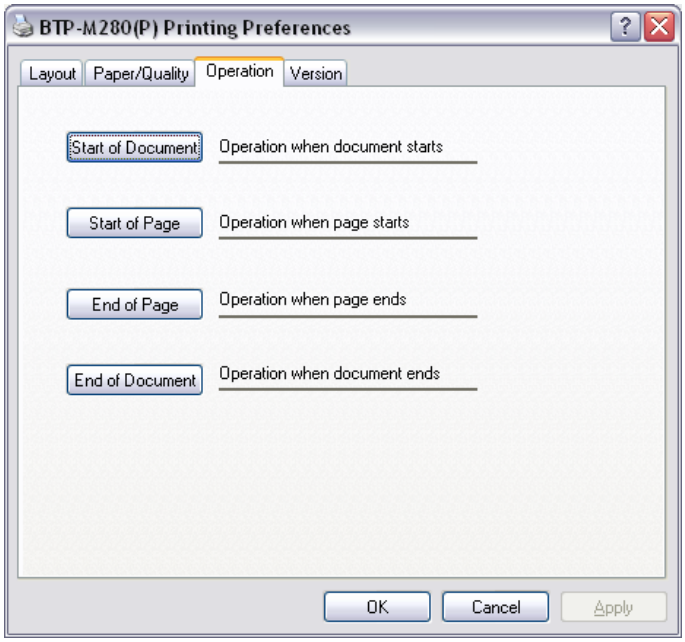
BTP-M280 driver supports three kinds of resolutions: 160 x 144 dpi, 160 x 72 dpi, 80 x 72 dpi. Users can select it according to their own need. High resolution has clear printing while lower print speed; low resolution has higher print speed while less clear printing.

- **Single/ Bi-directional print setting**



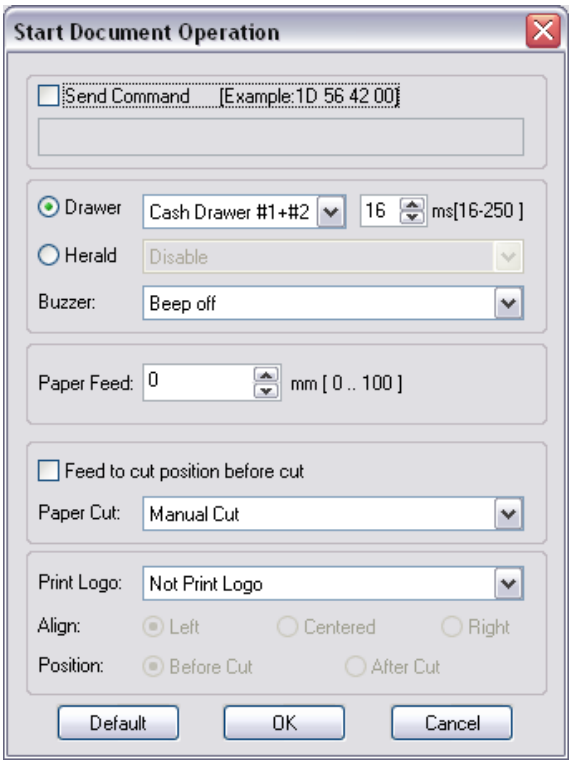
Set single/bi-directional print settings via this option.

- **Operation option**



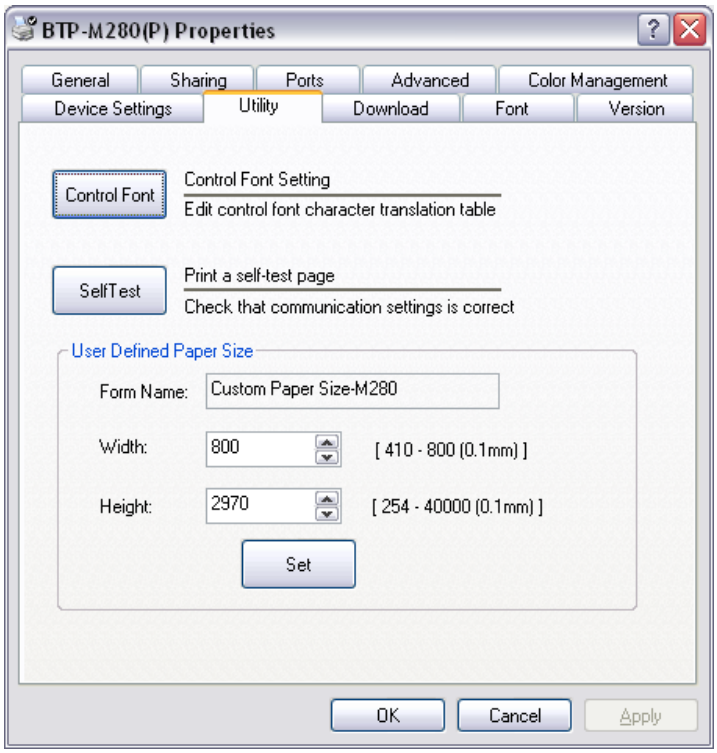
User can set different setting of page via this option: start of document, start of page, end of page, end of document.

➢ **Document setting option**



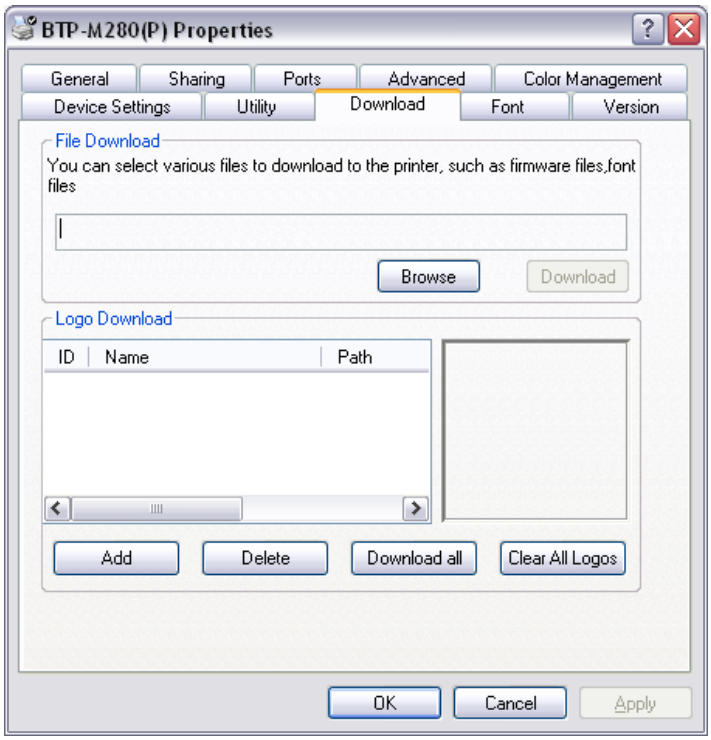
User can set parameters via this option on the start of document, end of document, start of page and end of page; Cash drawer (Cash drawer1, Cash drawer2, Cash drawer1+2□print messenger Herald) and Cash drawer pulse width□Buzzer (Buzz 200ms, 600ms, 1s, 2s, 4s)□ paper feed□paper cut (paper cut by hand, partial cut, full cut), print Logo bitmap.

➢ **Utility**



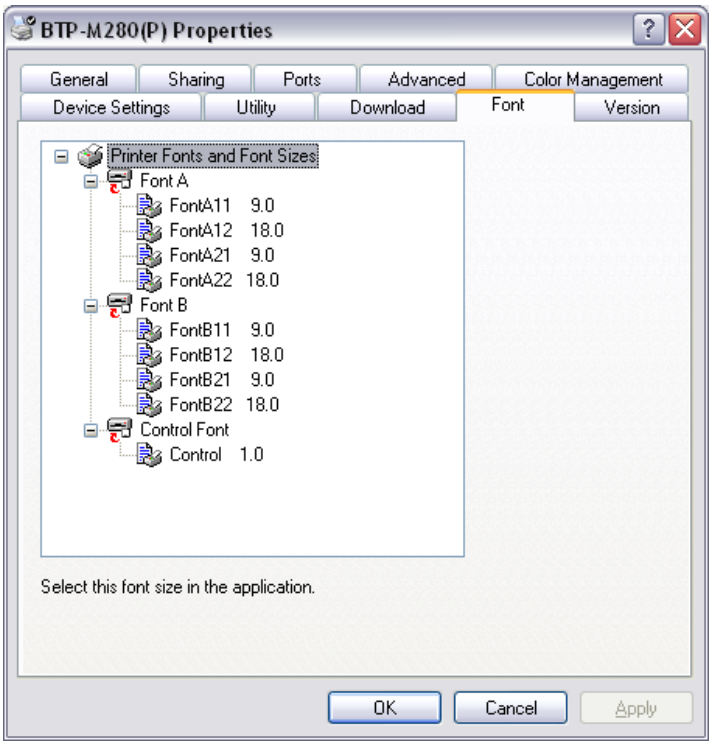
User can set control font and print self test page via this option, at the same time user can set user-defined page size.

- **Download**



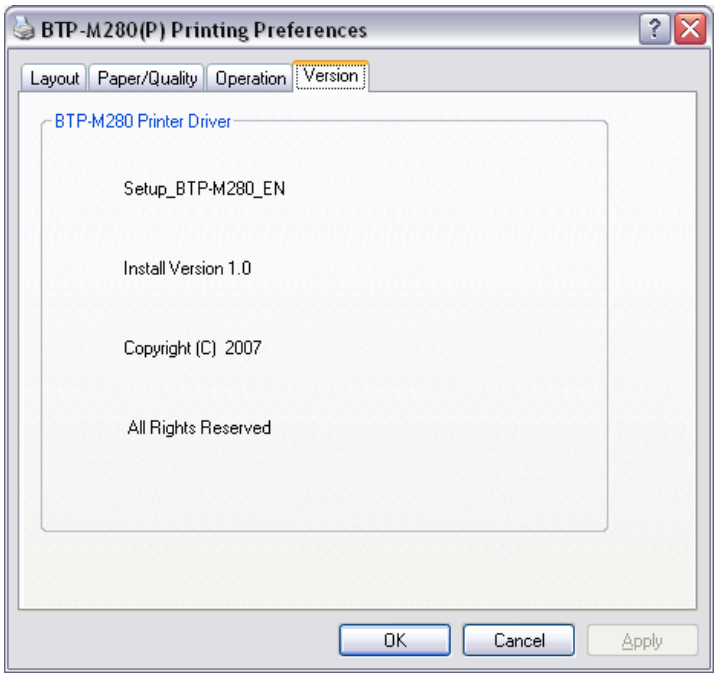
User can download firmware and Logo via this option.

➢ **Font**



User can select driver supported font and font size via this option.

- **Version information**



User can see the printer driver version information via this option.

5 Maintenance

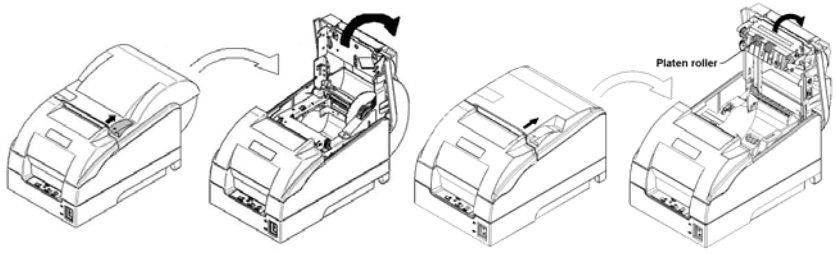
Caution

- ✧ For daily maintenance be sure the printer is turned off.
- ✧ Do not use gasoline, acetone or other organic liquids to clean any parts of the printer.
- ✧ When cleaning the sensor, please leave the printer off until the alcohol completely dried.
- ✧ Recommended maintenance cycle shall be no longer than a month.

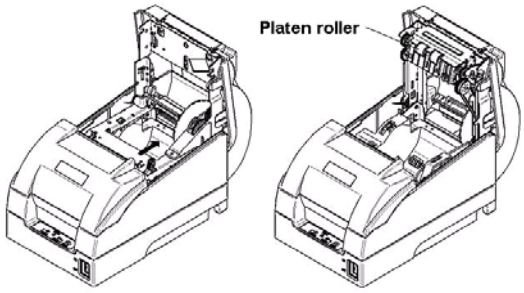
5.1 Roller cleaning

Steps for roller cleaning are as follows:

1) Turn off the printer power.
2) Pull the back cover latch to open the back cover of the printer.



3) Pull the rewinder latch to open the rewinder module of BTP-M280A.



4) Keep the back cover open, clean the dust and duty on the platen roller using a soft cotton cloth with little moderate cleanser.
5) Wait until the cleanser is completely evaporated then close the back cover and finish roller cleaning.

5.2 Mark sensor cleaning

If the printer does not identify the mark effectively, you should clean the mark sensor:

Steps for mark sensor cleaning are as follows:

1) Turn off the printer.
2) Pull the latch to open the back cover of the printer.
3) Pull the rewinder latch to open the rewinder module of BTP-M280A.
4) Keep the back cover open, clean the dust and dirt off the mark sensor using a soft cotton cloth with a little alcohol.
5) Wait until the anhydrous alcohol completely evaporated then close the back cover and finish mark sensor cleaning.

5.3 Clear paper jam

When the printer in one the following situations, you should clear the paper jam:

- Paper can not get out normally.
- Excessive noise occurs with paper feeds.

Steps for cleanup paper jam are as follows□

1) Turn off the printer
2) Pull the latch to open the back cover of the printer
3) Pull the rewinder latch to open the rewinder module of BTP-M280A.
4) Check if there is any paper in the paper path, if necessary, clear the jammed paper.
5) Close the back cover and finish clearing paper jam.

6 Interface Signal

The BTP-M280 can be connected with other devices via USB, parallel[0], serial, Ethernet and WLAN interface. BTP-M280A/B can communicate via built-in USB interface and optional interface, while BTP-M280D can only communicate via optional interface including optional USB interface.

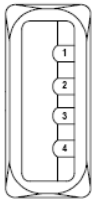
6.1 USB interface

- Buit-in USB interface

The printer built-in USB interface supports USB1.1 protocol, of which the outlet is USB A type.

Interface signal is defined as below:

Pin	Lead
1	VCC
2	DATA-
3	DADA+
4	GND

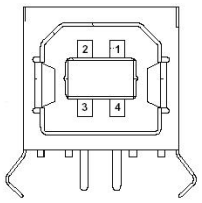


- Optional USB interface

The printer optional interface supports USB1.1 protocol, of which the outlet is USB B type.

Interface signal is defined as below:

Pin	Lead
1	VCC
2	DATA-
3	DADA+
4	GND



6.2 Parallel interface

The parallel interface of printer is bi-directional and supports the BUSY/ACK handshake protocol and the nibble protocol. The interface outlet is 36PIN CENTRONICS.

Pin	Signal resource	Signal definition	Pin	Signal resource	Signal definition
1	H	nStrobe	19		Signal Ground
2	H	Data 0 (Least Significant Bit)	20		Signal Ground
3	H	Data 1	21		Signal Ground
4	H	Data 2	22		Signal Ground
5	H	Data 3	23		Signal Ground
6	H	Data 4	24		Signal Ground
7	H	Data 5	25		Signal Ground
8	H	Data 6	26		Signal Ground
9	H	Data 7 (Most Significant Bit)	27		Signal Ground
10	P	Ack	28		Signal Ground
11	P	Busy	29		Signal Ground
12	P	PError	30		Signal Ground
13	P	Select	31	H	nInit
14	H	nAutoLF	32	P	nFault
15		Not defined	33		Signal Ground
16		Logic Gnd	34		Not defined
17		Chassis Gnd	35		Not defined
18	P	Peripheral Logic High	36	H	nSelectIn

Caution

✧ H means signal source from a host, and P means signal source from printer.

6.3 Serial interface

The printer serial interface is compatible with RS-232 standard, of which the outlet is 25PIN female D type.

Pin	Signal definition
1	Frame ground
2	TXD
3	RXD
4	RTS
5~6	Not connected
7	Signal Ground
8~19	Not connected
20	DTR
21~25	Not connected

User can query interface settings status via a printing configuration sample. The default setting is as follows:

Baud rate: 9600bps
Data bit: 8bits
Parity bit: None
Stop bit: 1 bit
Flow control: DTR/DSR

6.4 Ethernet

1) Interface features
   - Support of 10BASE-T communication
   - Compatible with Ethernet II standard frame type.
   - Indicator shows network connecting status and data transmission status
   - Supports 9100 port print

- Supports status back
- Supports parameter configuration
- Supports firmware update on-line
- Supports printer status query and interface module maintenance based on HTTP.

2) Protocols Supported:
   - IP
   - ARP
   - ICMP
   - TCP
   - UDP
   - DHCP
   - TFTP
   - HTTP

3) Electrical features
   - Output signal:

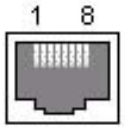
The available differential mode voltage is more than 450mV□ and peak voltage is less than 13V.

The common mode AC peak voltage is less than 2.5V.

- Input signal:

The differential mode voltage that more than 160mV is identified as available signal

4) Interface shall use RJ45 outlet which accord with 10BASE-T standard of IEEE802.3.



5) Interface signal definition

Pin	Signal name	Instruction
1	TX+	Data transmission+
2	TX-	Data transmission-
3	RX+	Data receiving+
4	NC	Reserve
5	NC	Reserve
6	RX-	Data receiving-
7	NC	Reserve
8	NC	Reserve

6.5 WLAN Interface Board

1) Interface features

- Supports 802.11b, 802.11g protocol
- Supports 9100 port printing, LRP printing
- Supports status back
- Supports parameter configuration
- Supports Firmware update on-line
- Supports HTTP protocol

2) Protocols supported

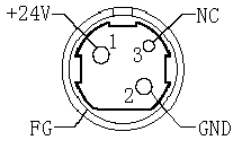
- IP
- ARP
- ICMP
- TCP
- UDP
- DHCP
- TFTP
- HTTP

For detailed specification, please refer to User Manual Of WLAN

Interface Module.

6.6 Power interface definition

1) Pin definition



1: Positive pole (+24V)

2: Cathode□GND□

3: NC

2) Interface type

Printer end should use: Unetop DC-002 or equivalent product.

User end should use: Unetop DP-002 or equivalent product.

6.7 Cashdrawer definition

1) Electrical features
   - Driving voltage: DC 24 V
   - Driving current: Max 0.8 A (within 510 ms)
   - Cash drawer status inspection signal:

     "L" = 0□0.5 V

     "H" = 3□5 V

2) Cash drawer interface outlet uses RJ11 6P connector.

3) Interface signal definition

Items	Signal	Functions
1	FG	Frame Ground
2	DRAWER 1	Cash drawer 1 driving signal
3	DRSW	Cash drawer status test signal
4	VDR	Cash drawer driving power
5	DRAWER 2	Cash drawer 2 driving signal
6	GND	Circuit share ground

Caution:

- ✧ Do not connect or disconnect signal cable when printer power is on.
- ✧ Signal cable should be far away strong current.
- ✧ Signal cable should be far away from strong current sources.

7 Troubleshooting

In case of printer fault, consult this section for solutions and advice. If you do not find a solution in this section, please contact your local dealer for assistance.

7.1 Cutter error troubleshooting

When cutter fails to recover due to paper jam or sudden off-line status, perform the following actions:

1) Turn off power of the printer.
2) Pull the latch to open the back cover of the printer.
3) Pull the rewinder latch to open the rewinder module of BTP-M280A.
4) Power on the printer, the cutter will be reset automatically.

⚠ **Caution**

✧ To avoid injury, please do not touch the sliding blade of the cutter when printer is power on.

7.2 Printer doesn't Work

Problems	Possible causes	Solution
LED is off and the printer doesn't work	Printer power is off	Make sure that printer cable has been connected properly on both ends.
	Printer is not turned on	Turn on printer.
	Circuit is damaged	Contact your local dealer.

7.3 Error LED and Buzzer

Problems	Possible causes	Solution
Error LED flashes and buzzer beeps	Paper near end	Replace roll paper.
	Paper end	Replace roll paper.
	Back cover up	Close back cover.
	Cutter error	Refer to 7.1 Cutter error troubleshooting.
	Input voltage abnormal	Turn off printer power and check input voltage.
	Print head overheated	Turn off printer power and wait until the print head turn to normal temperature.
	HP error	If ribbon is damaged, replace ribbon.
		Press & hold FEED button or power on the printer again.

7.4 Problems during Printing

Problems	Possible causes	Solution
Printout is light and not clear	Ribbon ink is out	Replace ribbon.
Always feed paper in printing	Confirm if paper type matches with the paper used	Replace with correct roll paper.
Printout is not clear or dirty	Print head or paper feed platen is dirty	Clean print head or paper feed platen.
Paper cannot be fed normally	Paper jam	Open back cover to check paper path and remove paper jam.
Horizontal printout is missing	Ribbon is damaged	Replace ribbon.
	Print head error	Contact your local dealer.

7.5 Problems during Using Driver

Problems	Possible causes	Solution
Printer can not print when using USB interface	Device driver is not installed.	Refer to 4.11.3 Installing the USB device driver.
Print mass code with serial interface	Configure serial parameter incorrectly	Print a self-test page to confirm serial configuration of the current printer and configure it correctly.
Can not print two color	Parameter of the printer not correct	Configure two color printing please refer to 4.11.2 Parameter explanation.
	Used one color ribbon	Change to two color ribbon.
Black mark fails to be positioned normally	Page settings are not correct	Select correct paper type in the document setting option.
Printer can not work normally under serial, parallel interface	Overtime setting is too short	Extend the overtime of serial and parallel communication referring to the help file in the package.
	Current port is occupied.	Close other programs which use the port.

APPENDIX A: FEED button Configuration

Parameter Setting (Configuring) by Key-strokes

5) Press the button while turning on the printer. When ERROR LED flashes once, release the button.

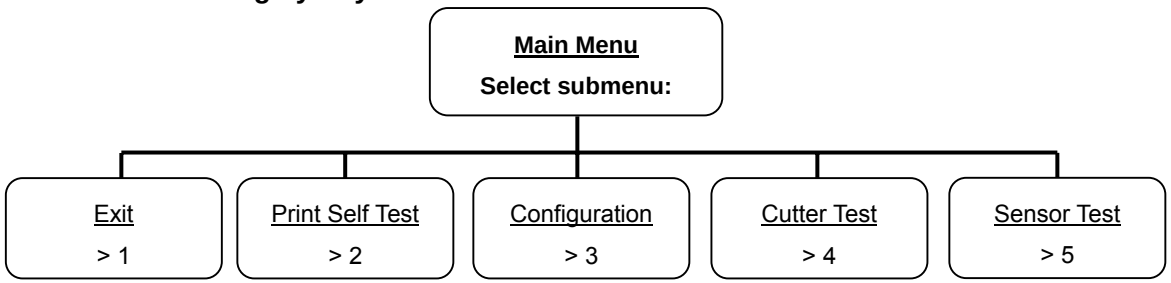
6) After the printer has printed the configuration sheet, press and hold the FEED button to configure the printer. The main menu for the key-stroke setting procedure is printed.

7) The procedure consists of several sub-menus and step-by-step working is needed.

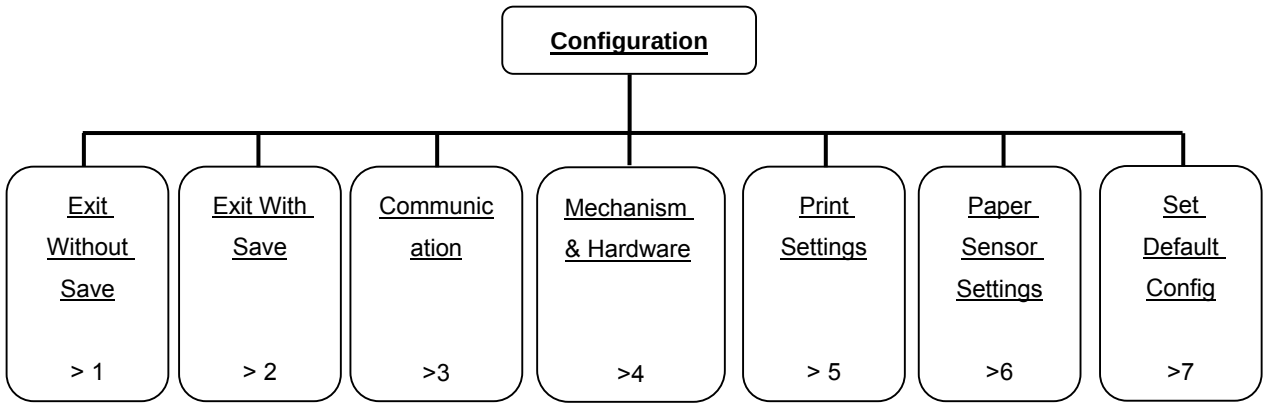
8) With every choice is a number. This number indicates the number of times the FEED button has to be shortly pressed. After this, the choice is validated by an additional, but longer press of the FEED button (1 sec).

9) After all settings have been done, they are stored in the printer by stepping back through the submenus to the "Main Menu" by using the number "1" plus additional press for validation.

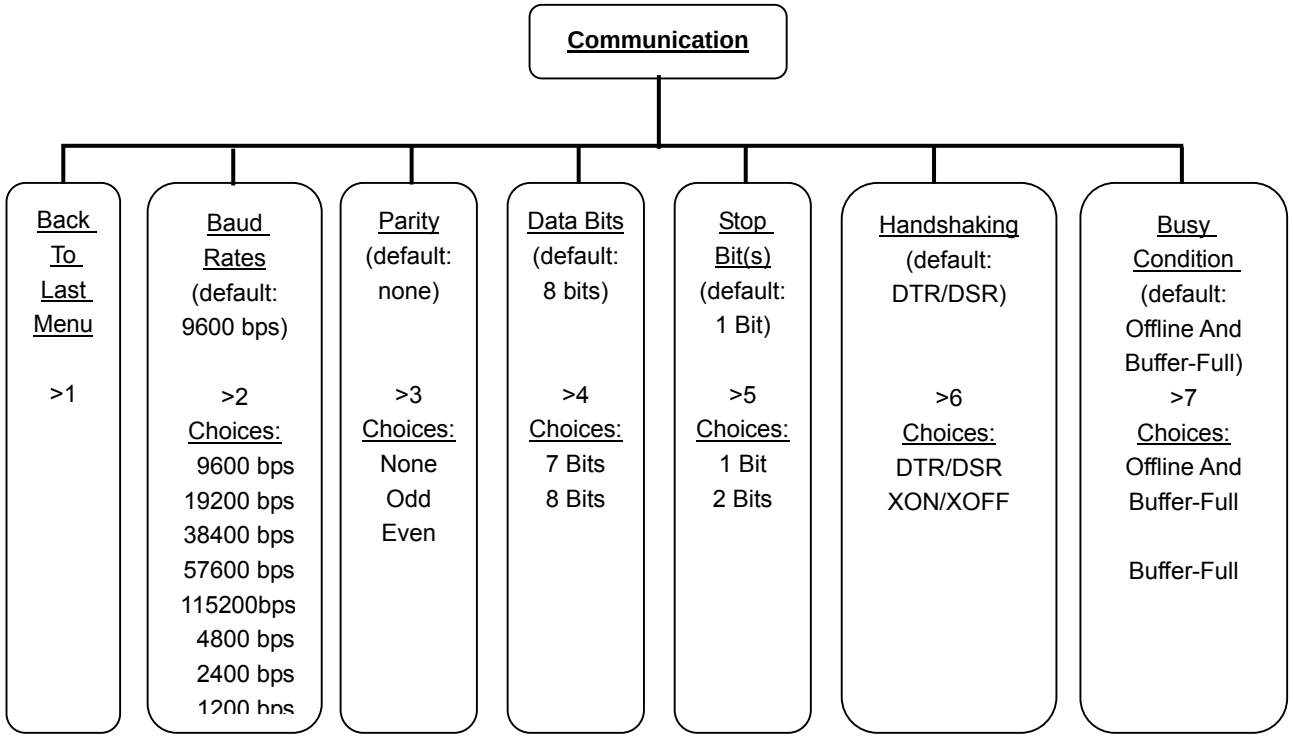
➢ **Parameter Setting by Key-strokes**



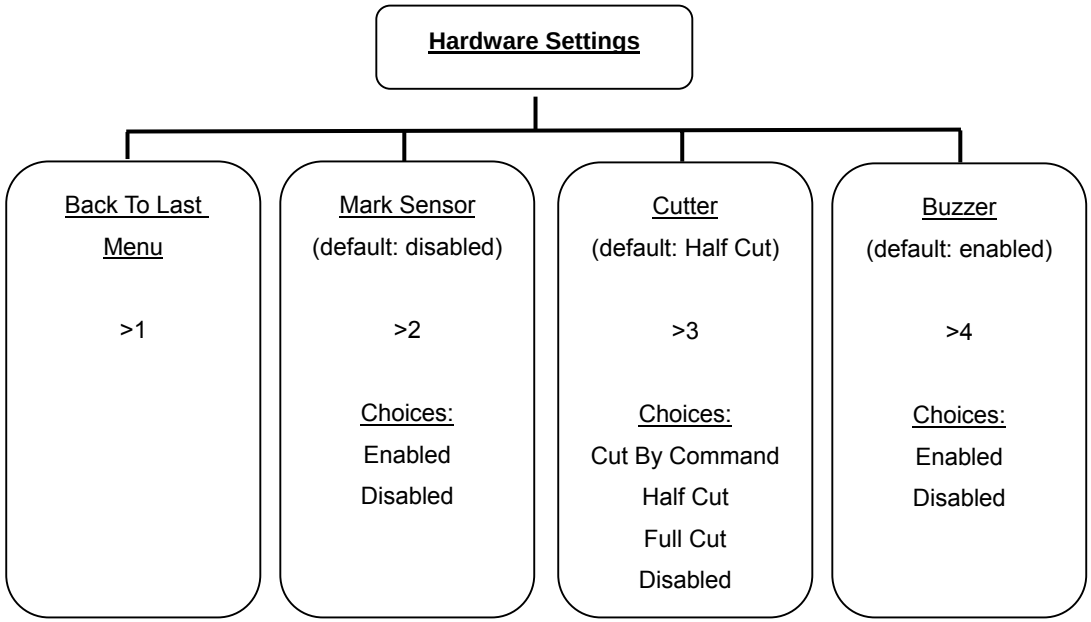
➢ **Setting Configuration of the Printer**



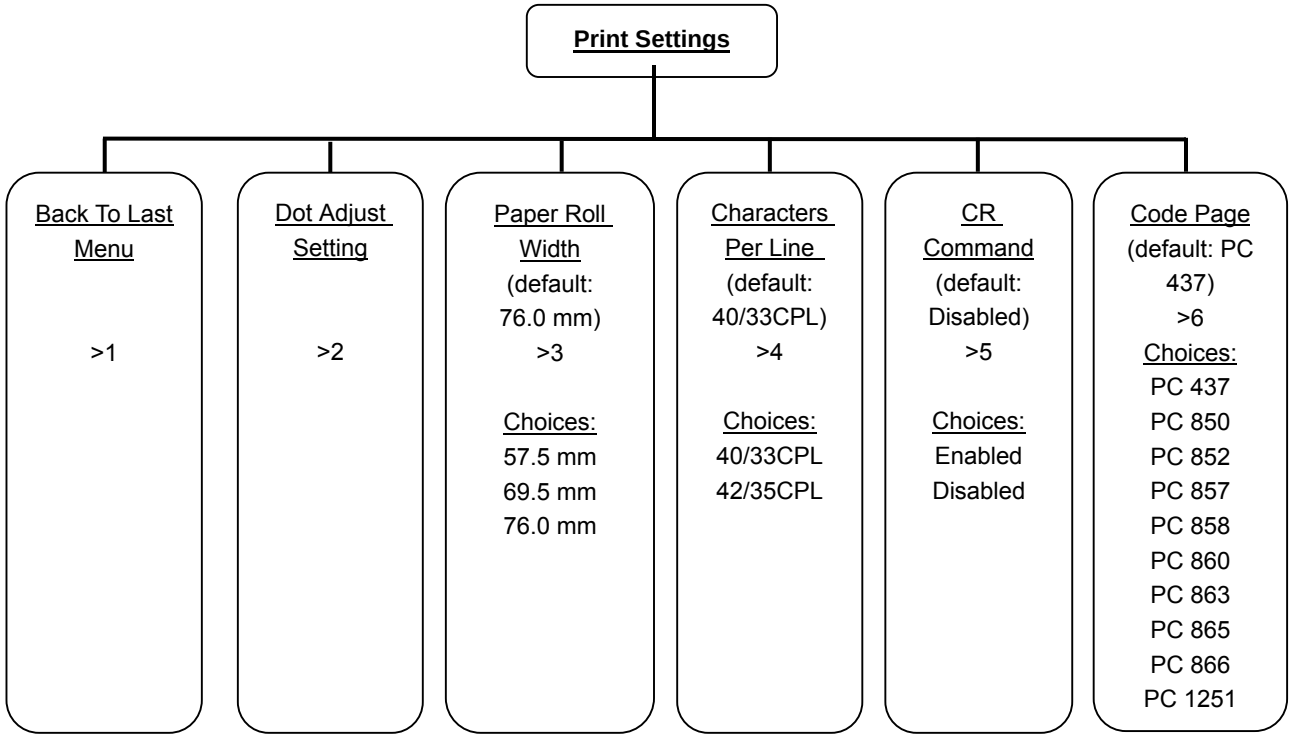
➢ **Configuration of the Serial Interface**



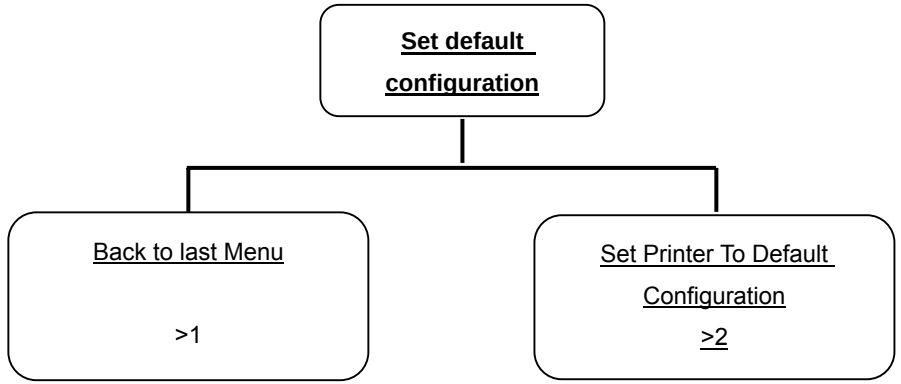
- **Hardware Setting**



- **Print Setting**



- **Set Default Configuration**



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AVNET EMBEDDED OFFICES.

DENMARK
Avnet Embedded
Avnet Nortec A/S
Ellekær 9
2730 Herlev
Phone: +45 3678 6250
Fax: +45 3678 6255
denmark@avnet-embedded.eu

FINLAND
Avnet Embedded
Avnet Nortec Oy
Pihatörmä 1 B
02240 Espoo
Phone: +358 20 749 9 260
Fax: +358 20 749 9 280
finland@avnet-embedded.eu

FRANCE
Avnet Embedded
Avnet EMG France SA
Immeuble 154, Parc Chene 2
5, allée du General Benoist
69500 Bron
Phone: +33 4 72 81 02 30
Fax: +33 4 72 81 02 34
bron@avnet-embedded.eu

Avnet Embedded
Avnet EMG France SA
14 avenue Carnot
F-91349 MASSY Cedex
Tel: +33 (0)1 64 47 29 29
Fax: +33 (0)1 64 47 99 99
paris@avnet-embedded.eu

Avnet Embedded
Avnet EMG France SA
Les Peupliers II
35 avenue des Peupliers
35510 Cesson-Sévigné
Phone: + 33 2 99 77 37 02
Fax: + 33 2 99 77 37 01
rennes@avnet-embedded.eu

GERMANY (AUSTRIA, CZECH REPUBLIC, HUNGARY, POLAND, SWITZERLAND)
Avnet Embedded
Avnet EMG GmbH
Gruber Straße 60c
85586 Poing
Phone: +49 8121 775 500
Fax: +49 8121 775 550
poing@avnet-embedded.eu

Avnet Embedded
Avnet EMG GmbH
Lötscher Weg 66
41334 Nettetal
Phone: +49 8121 775 500
Fax: +49 8121 775 550
nettetal@avnet-embedded.eu

ITALY (PORTUGAL, SPAIN)
Avnet Embedded
Avnet EMG Italy SRL
Via Manzoni, 44
20095 Cusano Milanino
Phone: +39 02 660 92 1
Fax: +39 02 660 92 498
milano@avnet-embedded.eu

NETHERLANDS (BELGIUM, LUXEMBOURG)
Avnet Embedded
Avnet B.V.
Takkebijsters 2
4817 BL Breda
Phone: +31 76 5722400
Fax: +31 76 5722404
benelux@avnet-embedded.eu

SWEDEN (NORWAY)
Avnet Embedded
Avnet Nortec AB
Esplanaden 3 D
172 67 Sundbyberg
Phone: +46 8 564 725 50
Fax: +46 8 760 01 10
sweden@avnet-embedded.eu

UNITED KINGDOM (IRELAND)
Avnet Embedded
Avnet EMG Ltd.
Pilgrims Court, 15/17 West Street
Reigate, Surrey, RH2 9BL
Phone: +44 1737 227800
Fax: +44 1737 244698
uk@avnet-embedded.eu

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